



STORES PERSON COURSE NQF LEVEL 2



COURSE OVERVIEW

The Occupational Certificate: Store Person (Level 2) is structured to provide learners with the essential competencies required to perform effectively in wholesale, retail, and distribution environments. This qualification emphasises practical skills in stock movement, packing, picking, and storage maintenance, with a strong focus on minimising losses and upholding safety standards.

Upon successful completion, learners will be equipped to manage stock efficiently, thereby enhancing operational productivity and contributing to the overall profitability of the organisation.

ENTRY REQUIREMENTS

- Communication at NQF Level 1
- Mathematical Literacy at NQF Level 1

LEARNING OUTCOMES

- Apply appropriate methods and equipment to move and pack stock safely and efficiently.
- Accurately pick and count stock within designated storage areas.
- Implement procedures to minimise stock losses while maintaining compliance with safety and operational standards.
- Uphold cleanliness, safety, and organisation within stock storage environments.

KEY OBJECTIVES

- Equip store personnel (e.g., Pickers, Pullers, Store Persons) with practical stock management skills
- Develop competencies in accurate stock handling and inventory control
- Promote effective loss prevention strategies
- Ensure adherence to workplace safety standards
- Enhance operational efficiency in retail, distribution, and warehouse environments
- Reduce shrinkage and improve profitability within supply chain operations
- Contribute to the development of a skilled and capable workforce
- Support economic growth through improved wholesale and retail performance

COURSE STRUCTURE

Cluster 1: Moving and Packing Stock Phase 1 (3 credits)
Cluster 2: Moving and Packing Stock Phase 2 (6 credits)
Cluster 3: Picking and Counting Stock Phase 1 (3 credits)
Cluster 4: Picking and Counting Stock Phase 2 (5 credits)
Cluster 5: Maintaining Stock (5 credits)
Workplace Logbook Submissions (19 credits)

WHO SHOULD ATTEND

This qualification is aimed at store personnel that work in retail stores as pickers or pullers, general assistants or it can be for store persons working in stock storage areas or in the distribution centres or warehouses.



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